DapuStor

Steps for Checking the Status

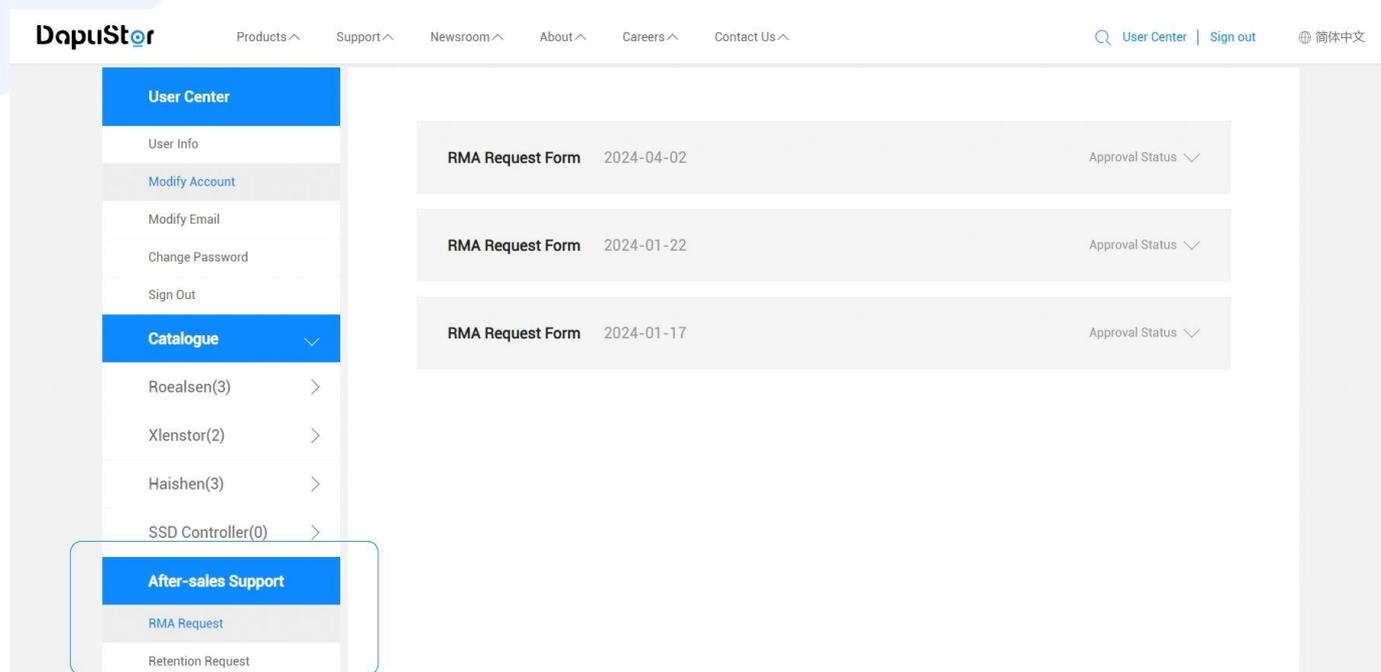# of your Request

01 After Your RMA Request

- Open the homepage: https://en.dapustor.com/

- Click on "User Center"

02 Access to the User Center page

- Please find "After-Sales Support" and select "RMA Request" to check the status.

- Click on "Check the Status" to view your request progress.

03 Details of Your RMA Status

- For a detailed description of the RMA status, please refer to the following chart.

※ Please complete the form attentively as changes are not supported once the request is approved.

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